P.O. Box 70 • 4747 Middle Settlement Road • New Hartford, NY 13413-0070 www.oneida-boces.org

Kate Dorr, R.D., M.B.A.

Director, School Food Services
T: 315.738.0848
F: 315.724.0077
kdorr@oneida-boces.org

June 22, 2020

Dear Parent/Guardian,

The 2020-21 school year is rapidly approaching for your child(ren), and while we are seeing many changes in what school looks like and means, we want to reassure you; school meal service will continue to be offered safely when students return to school.

School meals are prepared by well-trained professionals who take great care in providing nutritious, well-balanced meals, including whole grains, lean proteins, and lots of fresh fruits and vegetables. Additionally, school nutrition professionals have extensive food safety training, make accommodations for students with food allergies, and have the skills and knowledge to ensure a safe and healthy experience for all.

As plans for returning to school come into focus, we at OHM BOCES want to assure parents, students, teachers, administrators, policymakers and community members that our school nutrition professionals across our component school districts are well-equipped to incorporate additional health and safety procedures and to continue to provide high-quality service. We look forward to serving nutritious, safe, and delicious meals for all students next year.

Now, more than ever, it is important for your families to fill out the free/reduced meal application in this packet. Whether or not you think you qualify, you may benefit by completing this application.

Both free and reduced meals are provided at NO COST to you. This is an entitlement program meaning that anyone who qualifies receives the benefit — you are not taking any meals or benefits from another family. Higher participation in the meal program also benefits the OHM BOCES Food Service Program AND your school district.

IMPORTANT: Please remember that while your child may have received free/reduced price meals this past school year, **BE AWARE THAT YOU MUST REAPPLY ANNUALLY FOR THESE BENEFITS TO CONTINUE.**

Please take a few minutes to complete this application, and submit anytime after August 1 to: School Food Service Office, c/o Perry Jr. HS, 9499 Weston Rd. New Hartford, NY 13413. You can also turn it in to your school district's main office. You can find out the status of your application by calling the OHM BOCES School Food Service office at 315.738.0848, Monday through Friday between 9:00 a.m. and 2:00 p.m. Thank you.

Sincerely,

Kate Dorr, RDN, MBA

OHM BOCES School Food Service Director

Dear Parent/Guardian:

Children need healthy meals to learn. Your school district offers healthy meals every school day. Breakfast costs **\$1.25** and lunch costs **\$2.75**. Your child(ren) may qualify for free meals or for reduced price meals. Beginning July 1, 2019, students in New York state who are approved for reduced price meals will receive breakfast and lunch meals at no charge.

- 1. **DO I NEED TO FILL OUT AN APPLICATION FOR EACH CHILD?** No, complete the application to apply for free or reduced price meals. *Use one Free and Reduced Price School Meals Application for all students in your household.* We cannot approve an application that is not complete, so be sure to fill out all required information. Return the completed application to your child's school.
- 2. WHO CAN GET FREE MEALS? All children in households receiving benefits from SNAP, the Food Distribution Program on Indian Reservations or TANF, can get free meals regardless of your income. Categorical eligibility for free meal benefits is extended to all children in a household when the application lists an Assistance Program's case number for any household member. Also, your children can get free meals if your household's gross income is within the free limits on the Federal Income Eligibility Guidelines. Households with children who are categorically eligible through an Other Source Categorically Eligible designation, as defined by law, may be eligible for free benefits and should contact the SFA for assistance in receiving benefits.
- 3. CAN FOSTER CHILDREN GET FREE MEALS? Yes, foster children that are under the legal responsibility of a foster care agency or court, are eligible for free meals. Any foster child in the household is eligible for free meals regardless of income. Foster children may also be included as a member of the foster family if the foster family chooses to also apply for benefits for other children. Including children in foster care as household members may help other children in the household qualify for benefits. If non-foster children in a foster family are not eligible for free or reduced price meal benefits, an eligible foster child will still receive free benefits.
- **4. CAN HOMELESS, RUNAWAY, AND MIGRANT CHILDREN GET FREE MEALS?** Yes, children who meet the definition of homeless, runaway, or migrant qualify for free meals. If you haven't been told your children will get free meals, please call 315-738-0848 to see if they qualify.
- 5. WHO CAN GET REDUCED PRICE MEALS? Your children may be approved as reduced price eligible if your household income is within the reduced-price limits on the Federal Eligibility Income Chart, shown on this letter. Beginning July 1, 2019, students in New York State that are approved for reduced price meals will receive breakfast and lunch meals and snacks served through the Afterschool Snack Program at no charge.
- 6. SHOULD I FILL OUT AN APPLICATION IF I RECEIVED A LETTERTHIS SCHOOL YEAR SAYING MY CHILDREN ARE APPROVED FOR FREE MEALS? Please read the letter you got carefully and follow the instructions. Call 315-738-0848 if you have questions.
- 7. MY CHILD'S APPLICATION WAS APPROVED LAST YEAR. DO I NEED TO FILL OUT ANOTHER ONE? Yes. Your child's application is only good for that school year and for up to the first 30 operating days of this school year. You must send in a new application unless the school told you that your child is eligible for the new school year.
- **8. I GET WIC. CAN MY CHILD(REN) GET FREE MEALS?** Children in households participation in WIC *may* be eligible for free or reduced price meals. Please fill out a Free/Reduced Price Meal Application.
- 9. WILL THE INFORMATION I GIVE BE CHECKED? Yes, and we may also ask you to send written proof.
- 10. IF I DON'T QUALIFY NOW, MAY I APPLY LATER? Yes, you may apply at any time during the school year. For example, children with a parent or guardian who becomes unemployed may become eligible for free or reduced price meals if the household income drops below the income limit.
- **11. WHAT IF I DISAGREE WITH THE SCHOOL'S DECISION ABOUT MY APPLICATION?** You should talk to school officials. You also may ask for a hearing by calling 315-738-0848.
- **12.** MAY I APPLY IF SOMEONE IN MY HOUSEHOLD IS NOT A U.S. CITIZEN? Yes. You or your child(ren) do not have to be U.S. citizens to qualify for free or reduced price meals.
- 13. WHO SHOULD I INCLUDE AS MEMBERS OF MY HOUSEHOLD? You must include all people living in your household, related or not (such as grandparents, other relatives, or friends) who share income and expenses. You must include yourself and all children living with you. If you live with other people who are economically independent (for example, people who you do not support, who do not share income with you or your children, and who pay a pro-rated share of expenses), do not include them.

- **14. WHAT IF MY INCOME IS NOT ALWAYS THE SAME?** List the amount that you normally receive. For example, if you normally make \$1,000 each month, but you missed some work last month and only made \$900, put down that you made \$1,000 per month. If you normally get overtime, include it, but do not include it if you only work overtime sometimes. If you have lost a job or had your hours or wages reduced, use your current income.
- **15. WE ARE IN THE MILITARY. DO WE INCLUDE OUR HOUSING ALLOWANCE AS INCOME?** If you get an off-base housing allowance, it must be included as income. However, if your housing is part of the Military Housing Privatization Initiative, do not include your housing allowance as income.
- **16.** MY SPOUSE IS DEPLOYED TO A COMBAT ZONE. IS HIS/HER COMBAT PAY COUNTED AS INCOME? No, if the combat pay is received in addition to his/her basic pay because of his/her deployment and it wasn't received before he/she was deployed, combat pay is not counted as income. Contact your school for more information.
- 17. MY FAMILY NEEDS MORE HELP, ARE THERE OTHER PROGRAMS WE MIGHT APPLY FOR? To find out how to apply for SNAP or other assistance benefits, contact your local assistance office or call 1-800-342-3009.

2020-2021 Income Eligibility Guidelines For Free And Reduced Price Meals Or Free Milk

REDUCED PRICE ELIGIBILITY INCOME CHART

Total Family Size	Annual	Monthly	Twice per Month	Every Two Weeks	Weekly
1	\$ 23,606	\$ 1,968	\$ 984	\$ 908	\$ 454
2	\$ 31,894	\$ 2,658	\$ 1,329	\$ 1,227	\$ 614
3	\$ 40,182	\$ 3,349	\$ 1,675	\$ 1,546	\$ 773
4	\$ 48,470	\$ 4,040	\$ 2,020	\$ 1,865	\$ 933
5	\$ 56,758	\$ 4,730	\$ 2,365	\$ 2,183	\$ 1,092
6	\$ 65,046	\$ 5,421	\$ 2,711	\$ 2,502	\$ 1,251
7	\$ 73,334	\$ 6,112	\$ 3,056	\$ 2,821	\$ 1,411
8	\$ 81,622	\$ 6,802	\$ 3,401	\$ 3,140	\$ 1,570
*Each Add'l person add	\$ 8,288	\$ 691	\$ 346	\$ 319	\$ 160

HOW TO APPLY: To get free or reduced price meals for your children carefully complete one application following the instructions for your household and return it to the designated office listed on the application. If you now receive SNAP, Temporary Assistance to Needy Families (TANF) for any children or participate in the Food Distribution Program on Indian Reservations (FDPIR), the application must include the children's names, the household SNAP, TANF or FDPIR case number and the signature of an adult household member. All children should be listed on the same application. If you do not list a SNAP, TANF or FDPIR case number for any household member, the application must include the names of everyone in the household, the amount of income each household member, and how often it is received and where it comes from. It must include the signature of an adult household member and the last four digits of that adult's social security number or check the box if the adult does not have a social security number. **An application for free and reduced price benefits cannot be approved unless complete eligibility information is submitted, as indicated on the application and in the instructions.** Contact your local Department of Social Services for your SNAP or TANF case number or complete the income portion of the application. No application is necessary if the household was notified by the SFA their children have been directly certified. If the household is not sure if their children have been directly certified, the household should contact the school.

REPORTING CHANGES: The benefits that you are approved for at the time of application are effective for the entire school year and up to 30 operating days into the new school year (or until a new eligibility determination is made, whichever comes first). You no longer need to report changes for an increase in income or decrease in household size, or if you no longer receive SNAP.

INCOME EXCLUSIONS: The value of any child care provided or arranged, or any amount received as payment for such child care or reimbursement for costs incurred for such care under the Child Care Development (Block Grant) Fund should not be considered as income for this program.

REDUCED PRICE ELIGIBLE STUDENTS: Beginning July 1, 2019, students in New York State that are approved for reduced price meals will receive breakfast and lunch meals and snacks served through the Afterschool Snack Program at no charge.

In the operation of child feeding programs, no child will be discriminated against because of race, sex, color, national origin, age or disability.

MEAL SERVICE TO CHILDREN WITH DISABILITIES: Federal regulations require schools and institutions to serve meals at no extra charge to children with a disability which may restrict their diet. A student with a disability is defined in 7CFR Part 15b.3 of Federal regulations, as one who has a physical or mental impairment which substantially limits one or more major life activities of such individual, a record of such an impairment or being regarded as having such an impairment. Major life activities include but are not limited to: functions such as caring for one's self, performing manual tasks, seeing, hearing, eating, sleeping, walking, standing, lifting, bending, speaking, breathing, learning, reading, concentrating, thinking, communicating, and working. You must request meal modifications from the school and provide the school with medical statement from a State licensed healthcare professional. If you believe your child needs substitutions because of a disability, please get in touch with us for further information, as there is specific information that the medical statement must contain.

CONFIDENTIALITY: The United States Department of Agriculture has approved the release of students names and eligibility status, without parent/guardian consent, to persons directly connected with the administration or enforcement of federal education programs such as Title I and the National Assessment of Educational Progress (NAEP), which are United States Department of Education programs used to determine areas such as the allocation of funds to schools, to evaluate socioeconomic status of the school's attendance area, and to assess educational progress. Information may also be released to State health or State education programs administered by the State agency or local education agency, provided the State or local education agency administers the program, and federal State or local nutrition programs similar to the National School Lunch Program. Additionally, all information contained in the free and reduced price application may be released to persons directly connected with the administration or enforcement of programs authorized under the National School Lunch Act (NSLA) or Child Nutrition Act (CNA); including the National School Lunch and School Breakfast Programs, the Special Milk Program, the Child and Adult Care Food Program, Summer Food Service Program and the Special Supplemental Nutrition Program for Women Infants and Children (WIC); the Comptroller General of the United States for audit purposes, and federal, State or local law enforcement officials investigating alleged violation of the programs under the NSLA or CNA.

REAPPLICATION: You may apply for benefits any time during the school year. Also, if you are not eligible now, but during the school year become unemployed, have a decrease in household income, or an increase in family size you may request and complete an application at the time.

The disclosure of eligibility information not specifically authorized by the NSLA requires a written consent statement from the parent/guardian. We will let you know when your application is approved or denied.

Sincerely,

Kate Dorr, RDN, MBA
OHM BOCES School Food Service Director

2020-	2021 Application f	or Free and Redu	ced Price S	School M	Meals/Milk		
apply for free and reduced pr return it to the Herkimer C	rice meals for your children, re	ead the instructions on the b	ack, complete o	nly one form	for your househo	old, sign yo rate paper	our name
List all children in your house	ehold who attend school:						
Student Name	School	Grade/Teacher	Foster Child			Homeless, Migrant, Runaway	
		10	–		The state of the s	1.000	
come, report total income for ea lds blank, you are certifying (pr	romising) that there is no incor	nly. If they do not receive income to report.	ome from any oth	er source, wr	ite '0'. If you enter	'0' or leav	e any
st all Household members not I come, report total income for exited blank, you are certifying (properties of household member LIST EVERYONE EMPLOYED OR NOT	ach source in whole dollars on	nly. If they do not receive inc		er source, wr		ocial	e any No
come, report total income for earlds blank, you are certifying (proceeds) Jame of household member JST <u>EVERYONE</u>	ach source in whole dollars on romising) that there is no incor Earnings from work before deductions	nly. If they do not receive income to report. Child Support, Alimony	Pensions, Reti	er source, wr	Other Income, Someonity	ocial	e any No
come, report total income for earlds blank, you are certifying (produced blank) are described by the company of	ach source in whole dollars on romising) that there is no incor Earnings from work before deductions Amount / How Often	Ily. If they do not receive income to report. Child Support, Alimony Amount / How Often	Pensions, Reti Payments Amount / Hov	er source, wr	Other Income, Someoner of the Security Amount / How (ocial	e any No Incom
come, report total income for earlds blank, you are certifying (proceeds) and of household member LIST <u>EVERYONE</u>	ach source in whole dollars on romising) that there is no incor Earnings from work before deductions Amount / How Often	Ily. If they do not receive income to report. Child Support, Alimony Amount / How Often \$/	Pensions, Reti Payments Amount / How	er source, wr	Other Income, Something Security Amount / How (ocial	No Incom
come, report total income for earlds blank, you are certifying (produced blank) are described by the company of	ach source in whole dollars on romising) that there is no incor Earnings from work before deductions Amount / How Often \$/	Inly. If they do not receive income to report. Child Support, Alimony Amount / How Often \$/	Pensions, Reti Payments Amount / How \$/	er source, wr	Other Income, Something of the Security Amount / How (\$ / \$ /	ocial	No Incom
ome, report total income for earlied blank, you are certifying (prame of household member IST <u>EVERYONE</u>	ach source in whole dollars on romising) that there is no incor Earnings from work before deductions Amount / How Often \$/	Inly. If they do not receive income to report. Child Support, Alimony Amount / How Often \$/ \$/	Pensions, Reti Payments Amount / How \$/ \$/	er source, wr	Other Income, So Security Amount / How (\$ / _ \$ / _	ocial	No Incom
come, report total income for earlds blank, you are certifying (proceedings) and the second member and the second member are also as a second	ach source in whole dollars on romising) that there is no incor Earnings from work before deductions Amount / How Often \$ / \$ / \$ / \$ / Idren and Adults)	Inly. If they do not receive income to report. Child Support, Alimony Amount / How Often \$/ \$/ \$/ \$/ Last Four Digits of So	Pensions, Retipayments Amount / How \$ / \$ / \$ / \$ / cial Security Nu	rement v Often mber: XXX-X	Other Income, Something ite '0'. If you enter out the '0'. If you ente	ocial Often I do not h	No Incom
come, report total income for each of the state of the state of household member LIST <u>EVERYONE</u>	ach source in whole dollars on romising) that there is no incorromising) that there is no incorromising around the second	child Support, Alimony Amount / How Often \$ / \$ / \$ / Last Four Digits of Soust provide the last four digits of sort is true and that all incomverify the information and incomvenience in the content of t	Pensions, Retiply Payments Amount / How \$ / \$ / \$ / \$ / cial Security Number of their Social Proved. e is reported. It is proved.	rement v Often mber: XXX-X al Security Nu	Other Income, Some Security Amount / How (\$ / \$ / \$ / \$ / \$ / \$ / \$ / amber (SS#), or research the information	ocial Often I do not h a SS# mark the "I	No Incom
ome, report total income for eads blank, you are certifying (prame of household member IST EVERYONE IMPLOYED OR NOT Then completing section 3, are a SS# box" before the appropriate of the school will get federal furplicable State and federal law	ach source in whole dollars on romising) that there is no incorromising) that there is no incorromising around the second	child Support, Alimony Amount / How Often \$ /	Pensions, Retiply Payments Amount / How \$ / \$ / \$ / \$ / cial Security Number of their Social Proved. e is reported. It is proved.	rement v Often mber: XXX-X al Security Nu	Other Income, Some Security Amount / How (\$ / \$ / \$ / \$ / \$ / \$ / \$ / amber (SS#), or research the information	ocial Often I do not h a SS# mark the "I	No Incom
ome, report total income for eads blank, you are certifying (prame of household member IST EVERYONE MPLOYED OR NOT all Household Members (Chil then completing section 3, and ye a SS# box" before the appropriate of the school will get federal furblicable State and federal lawagnature:	ach source in whole dollars on romising) that there is no incorromising) that there is no incorromising from work before deductions Amount / How Often \$ / \$ / \$ / Idren and Adults) In adult household member molication can be approved. Id member must sign this apprinformation on this application dis; the school officials may lose way, and my children may lose	child Support, Alimony Amount / How Often \$ / \$ / \$ / Last Four Digits of Soust provide the last four digits of son is true and that all incomverify the information and ite meal benefits.	Pensions, Retipayments Amount / How \$ / \$ / \$ / \$ / cial Security Nu gits of their Social proved. e is reported. It is a reported.	rement v Often mber: XXX-2 al Security Numberstand the false inform	Other Income, Some Security Amount / How (\$ / \$ / \$ / \$ / \$ / \$ / \$ / \$ / aumber (SS#), or research the information action, I may be presented as a second content.	ocial Often I do not h a SS# mark the "I	No Incom
ome, report total income for eads blank, you are certifying (prame of household member IST EVERYONE MPLOYED OR NOT all Household Members (Chil hen completing section 3, are a SS# box" before the appropriate of the school will get federal furblicable State and federal law gnature: mail Address: me Address: me Address:	ach source in whole dollars on romising) that there is no incorromising) that there is no incorromising from work before deductions Amount / How Often \$ / \$ / \$ / s / Idren and Adults) In adult household member molication can be approved. Id member must sign this apprinformation on this application dis; the school officials may lose way, and my children may lose	child Support, Alimony Amount / How Often \$ / \$ / \$ / \$ / Last Four Digits of So ust provide the last four digitation before it can be appoint is true and that all incomiverify the information and it is meal benefits. Date:	Pensions, Retipayments Amount / How \$ / \$ / \$ / \$ / cial Security Nu pits of their Social proved. e is reported. I use of purposely give	rement v Often mber: XXX-X al Security Nu understand the false inform	Other Income, Si Security Amount / How (\$ / \$ / \$ / \$ / \$ / \$ / \$ / \$ / contact the information action, I may be provided in the provided in	I do not h a SS# mark the "I	No Incom
ome, report total income for eads blank, you are certifying (prame of household member IST EVERYONE IMPLOYED OR NOT Tall Household Members (Chilate and Section 3, and the section 3, and the section 3, and the section 3 and the	ach source in whole dollars on romising) that there is no incorromising) that there is no incorromising from work before deductions Amount / How Often \$ / \$ / \$ / \$ / Idren and Adults) In adult household member multication can be approved. Id member must sign this apprinted in the school officials may lose were approved.	child Support, Alimony Amount / How Often \$ / \$ / \$ / Last Four Digits of So cust provide the last four digitation before it can be appropriate to the information and its meal benefits. Date: Home Phone: n does not affect your child.	Pensions, Retipayments Amount / How \$ / \$ / \$ / \$ / cial Security Nu pits of their Social proved. e is reported. I use of purposely give	rement v Often mber: XXX-X al Security Nu understand the false inform	Other Income, Si Security Amount / How (\$ / \$ / \$ / \$ / \$ / \$ / \$ / \$ / contact the information action, I may be provided in the provided in	I do not h a SS# mark the "I	No Incom

Household Size:_

Date Notice Sent:

☐ SNAP/TANF/Foster

Signature of Reviewing Official_

☐ Income Household: Total Household Income/How Often:

☐ Free Meals ☐ Reduced Price Meals ☐ Denied/Paid

Application Instructions

To apply for free and reduced price meals, complete only one application for your household using the instructions below. Sign the application and return the application to your school district.

If you have a foster child in your household, you may include them on your application. A separate application is not needed. Call the school if you need help:

Ensure that all information is provided. Failure to do so may result in denial of benefits for your child or unnecessary delay in approving your application.

PART 1 ALL HOUSEHOLDS MUST COMPLETE STUDENT INFORMATION. DO NOT FILL OUT MORE THAN ONE APPLICATION FOR YOUR HOUSEHOLD.

- 1. Print the names of the children, including foster children, for whom you are applying on one application.
- 2. List their grade and school.
- 3. Check the box to indicate a foster child living in your household, or if you believe any child meets the description for homeless, migrant, runaway (a school staff will confirm this eligibility).

PART 2 HOUSEHOLDS GETTING SNAP, TANF OR FDPIR SHOULD COMPLETE PART 2 AND SIGN PART 4.

- 1. List a current SNAP, TANF OR FDPIR (Food Distribution Program or Indian Reservations) case number of anyone living in your household. The case number is provided on your benefit letter.
- 2. An adult household member must sign the application in PART 4. SKIP PART 3. Do not list names of household members or income if you list a SNAP case number, TANF or FDPIR number.

PART 3 ALL OTHER HOUSEHOLDS MUST COMPLETE THESE PARTS AND ALL OF PART 4.

- 1. Write the names of everyone in your household, whether or not they get income. Include yourself, the children you are applying for, all other children, your spouse, grandparents, and other related and unrelated people in your household. Use another piece of paper if you need more space.
- 2. Write the amount of current income each household member receives, before taxes or anything else is taken out, and indicate where it came from, such as earnings, welfare, pensions and other income. If the current income was more or less than usual, write that person's usual income. Specify how often this income amount is received: weekly, every other week (bi-weekly), 2 x per month, monthly. If no income, check the box. The value of any child care provided or arranged, or any amount received as payment for such child care or reimbursement for costs incurred for such care under the Child Care and Development Block Grant, TANF and At Risk Child Care Programs should not be considered as income for this program.
- 3. Enter the total number of household members in the box provided. This number should include all adults and children in the household and should reflect the members listed in PART 1 and PART 3.
- 4. The application must include the last four digits only of the social security number of the adult who signs **PART 4** if Part 3 is completed. If the adult does not have a social security number, check the box. **If you listed a SNAP, TANF or FDPIR number, a social security number is not needed.**
- 5. An adult household member must sign the application in PART 4.

OTHER BENEFITS: Your child may be eligible for benefits such as Medicaid or Children's Health Insurance Program (CHIP). To determine if your child is eligible, program officials need information from your free and reduced price meal application. Your written consent is required before any information may be released. Please refer to the attached parent Disclosure Letter and Consent Statement for information about other benefits.

USE OF INFORMATION STATEMENT

Use of Information Statement: The Richard B. Russell National School Lunch Act requires the information on this application. You do not have to give the information, but if you do not submit all needed information, we cannot approve your child for free or reduced price meals. You must include the last four digits of the social security number of the primary wage earner or other adult household member who signs the application. The social security number is not required when you apply on behalf of a foster child or you list a Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF) Program or Food Distribution Program on Indian Reservations (FDPIR) case number or other FDPIR identifier for your child or when you indicate that the adult household member signing the application does not have a social security number. We will use your information to determine if your child is eligible for free or reduced price meals, and for administration and enforcement of the lunch and breakfast programs. We may share your eligibility information with education, health, and nutrition programs to help them evaluate, fund, or determine benefits for their programs, auditors for program reviews, and law enforcement officials to help them look into violations of program rules.

DISCRIMINATION COMPLAINTS

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, sex, disability, age, or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA.

Persons with disabilities who require alternative means of communication for program information (e.g. Braille, large print, audiotape, American Sign Language, etc.), should contact the Agency (State or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program complaint of discrimination, complete the **USDA Program Discrimination Complaint Form**, (AD-3027) found online at: **http://www.ascr.usda.gov/complaint_filing_cust.html**, and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

- mail: U.S. Department of Agriculture
 Office of the Assistant Secretary for Civil Rights
 1400 Independence Avenue, SW
 Washington, D.C. 20250-9410;
- 2. fax: (202) 690-7442; or
- email: program.intake@usda.gov.

This institution is an equal opportunity provider.